COVID-19 DRIVER/PASSENGER POLICY
Public Notice
Effective May 12, 2020

Per the CDC and Wisconsin DHS, drivers and passengers are being asked to wear face coverings/masks while using public transport services to include boarding, during transport, and until they are no longer within 6 feet of the driver. Abby Vans is adopting this recommendation and implementing the following operating policy in order to keep our drivers and passengers safe during the COVID-19 Pandemic and minimize the spread of the virus.

PASSENGERS:

1. At the time of the trip reservation, passengers will be asked if they have a face covering/mask to wear, or if they will be able to get one, prior to their transport. Passengers that indicate they will not be wearing a face covering/mask will be informed that drivers are required to ask the following screening questions prior to boarding:
   - Have you tested positive, had contact with someone who tested positive, or suspected to have, COVID-19 in the past 14 days?
   - Do you have any symptoms that could be related to COVID-19, such as fever, cough, shortness of breath or chills?

2. Passengers answering “yes” to, or refusing to answer, these questions, will be required to wear a face covering/mask prior to boarding the vehicle, during transport, and until they are no longer within 6 feet of the driver or their ride will be denied.

DRIVERS:

1. Drivers must ask the above questions only to passengers not wearing face covering/mask prior to boarding the vehicle. Passengers wearing face coverings/masks should not be questioned.

2. Drivers must deny service to anyone refusing to wear a face covering/mask who has answered “yes” to any of the above questions, or refuses to answer the questions. If service is denied, the driver must call to inform the office immediately.

3. Drivers should stay home when they are sick and notify management staff immediately if they become ill during their shifts.

4. Drivers must have a face covering/mask in their possession at all times and must wear one prior to any passenger boarding, during transport and anytime they are within 6 feet of a passenger.
5. Although drivers must still provide the level of assistance (door to door) required for each passenger, they should reduce amount of contact with passengers by having them sit in the back seat or by positioning a wheelchair in the farthest back position. They should consider having passengers carry their own bags or belongings when possible. Client signatures on the tablet are suspended until further notice. Drivers will sign the tablet for the customers when a signature is required.

6. Drivers should frequently and properly wash their hands with soap and water and/or use a hand-sanitizer with at least 60% alcohol, and keep their hands away from their faces. Drivers should cough or sneeze into a tissue, their elbow or their shoulder, and practice social distancing.

7. Drivers are required to regularly clean and disinfect their vehicles, which includes at the beginning and end of each day, and between clients when possible. It is mandatory for drivers to clean/disinfect their vehicles any time they have transported a passenger who has any symptoms of COVID-19 and/or other acute illness.