COVID-19 DRIVER/PASSENGER POLICY
PUBLIC NOTICE
Effective May 6, 2020

Abby Vans has developed the following policy in order to keep our drivers and passengers safe during the COVID-19 Pandemic by minimizing the spread of the virus.

PASSENGERS:

1. Passengers are requested to wear face coverings/masks while boarding the vehicle, during transport, and while getting out of any Abby Vans vehicle, and until they are no longer within 6 feet of the driver.

2. Passengers will be asked the following screening questions at the time of the trip reservation and prior to boarding the vehicle. Passengers answering “yes” to any of the following questions will be required to wear a face covering/mask while boarding, during transport and while getting out of the vehicle. The passenger will be informed of this requirement as part of the reservation confirmation process.
   - Have you tested positive for COVID-19 in the last 14 days?
   - Have you been exposed to, or had contact with, an individual who has tested positive, or who is suspected to have COVID-19?
   - Do you have any symptoms that could be related to COVID-19, such as fever, cough, shortness of breath or chills?
   - Is the purpose of your trip with Abby Vans get a COVID-19 test?

3. Passengers answering “yes” to any of these questions will be required to wear a face covering/mask, otherwise service will be denied.

DRIVERS:

1. Drivers must ask the above questions to all passengers prior to their boarding the vehicle.

2. Drivers must deny service to any passenger who answers “yes” to any of the above questions, and is not wearing a face covering/mask. If service is denied, the driver must call to inform the office immediately.

3. Drivers should stay home when they are sick.

4. Drivers must have a mask in their possession at all times.

5. Masks are required to be worn by drivers from the time they arrive at the pickup address, while providing any passenger assistance, while loading or unloading any passenger, through the entire transport, and until they are ready to drive away after dropping off a passenger.
6. Drivers should limit contact with passengers by having them sit in the back seat, or positioning a wheelchair in the farthest back position. They should consider having passengers carry their own bags or belongings when possible.

7. Drivers should frequently and properly wash their hands with soap and water and/or use a hand-sanitizer with at least 60% alcohol, and keep their hands away from their faces. Drivers should cough or sneeze into a tissue, their elbow or their shoulder, and practice social distancing.

8. Drivers are required to regularly clean and disinfect their vehicles, which includes at the beginning and end of each day, and between clients when possible. It is mandatory for drivers to clean/disinfect their vehicles any time they have transported a passenger who has any symptoms of COVID-19 and/or other acute illness.